

Gridlex offers a comprehensive suite of globally accessible phone numbers equipped with both Voice and SMS capabilities.

## Voice and SMS Dual-Functionality Numbers

Gridlex provides numbers from certain countries that facilitate both making and receiving calls, as well as sending and receiving texts. These numbers can be configured to allow international calling and texting.

**Note:** Please be aware that all SMS-capable numbers from Gridlex can facilitate the sending of one-way SMS messages to international destinations, except for the United States, which is restricted to receiving SMS only from numbers within the US and Canada. For assured two-way communication (enabling the receipt of messages from end users), it is necessary to utilize a number that originates from the recipient's country.

Country	Phone Number Type	Receive Domestic Calls Only?
Australia	Mobile	No
Austria	Mobile	No
Canada	Local	No
Denmark	Mobile	No
Finland	Mobile	No
Germany	Mobile	No
Israel	Mobile	No
Netherlands	Mobile	No
Poland	Mobile	No
Puerto Rico	Local	No
South Africa	Mobile	No
United Kingdom	Mobile	No

## Voice-Enabled Only Phone Numbers

Gridlex provides phone numbers in the following countries that support both making and receiving voice calls.

Country	Phone Number Type	Receive Domestic Calls Only?
Argentina	Local	Yes
Australia	Local	Yes
Austria	Local	No
Austria	National	Yes
Barbados	Local	Yes
Benin	Mobile	No
Bosnia and Herzegovina	National	Yes
Brazil	Local	No
Bulgaria	Local	No
Chile	Local	No
Colombia	Local	No
Croatia	Local	No
Cyprus	Local	No
Czech Republic	Local	No
Czech Republic	National	No

Dominican Republic	Local	No
Ecuador	Local	No
El Salvador	Local	Yes
Estonia	National	No
Germany	Local	No
Ghana	Mobile	No
Greece	Local	No
Grenada	Local	No
Indonesia	Local	No
Ireland	Local	No
Israel	Local	No
Israel	National	Yes
Japan	National	No
Kenya	Local	Yes
Macau	Mobile	No
Mali	Local	No
Mauritius	Mobile	No

Mexico	Local	No
New Zealand	Local	No
Panama	Local	No
Philippines	Local	No
Romania	Local	No
Slovenia	Local	No
South Africa	Local	No
South Africa	National	Yes
Switzerland	Local	No
Thailand	Local	No
Tunisia	National	Yes
Uganda	National	Yes
United Kingdom	Local and National	No

### What is a national number?

In various countries, Gridlex provides national phone numbers, also known as non-geographic phone numbers. These numbers are part of designated ranges that allow them to be accessible across the entire country at the same cost as a local call, regardless of where the call is made within the country. National phone numbers are distinct from geographic phone numbers in that they do not correspond to specific areas such as Paris or Barcelona. Instead, they are identified solely on a country-wide basis, without any local area connection. It's important to note that in some countries, these national numbers can only be accessed domestically, although this restriction depends on the calling party's phone service provider.

### SMS-Enabled Only Phone Numbers

In certain countries, Gridlex phone numbers have the capability to send and receive SMS messages.

**Note:** Please be aware that while all SMS-capable Gridlex numbers can send messages to international destinations, two-way messaging (the ability to receive replies from recipients) requires the use of a phone number from the recipient's country.

Country	Phone Number Type
Australia	Mobile
Chile	Mobile
Czech Republic	Mobile
Estonia	Mobile
Hungary	Mobile
Israel	Mobile

Italy	Mobile
Lithuania	Mobile
Philippines*	Mobile
Poland	Mobile
Portugal	Mobile
Switzerland	Mobile
Sweden	Mobile
United Kingdom	Mobile

**Note:** Although global SMS-capable numbers typically reach international destinations, sending messages to +1 destinations (US and Canada) is not supported. Attempts may result in a 400 error response, accompanied by error code 21612.

**\*Philippines Mobile:** For messages sent to Philippines numbers using Gridlex's Philippines numbers, only Peer-to-Peer messaging is allowed.

## Toll-Free Phone Numbers

Gridlex provides toll-free phone numbers primarily for receiving voice calls, available in the countries listed. These numbers can be dialed from within the country and are inaccessible from payphones. However, US Toll-Free numbers are an exception; they can be reached from both the US and Canada and also support SMS messaging.

Country	Phone Number Type	Receive Domestic Calls Only?
Argentina	Toll-Free	Yes
Austria	Toll-Free	Yes
Botswana	Toll-Free	Yes
Bulgaria	Toll-Free	Yes
Canada	Toll-Free	Yes
Colombia	Toll-Free	Yes
Czech Republic	Toll-Free	Yes
Denmark	Toll-Free	Yes
Finland	Toll-Free	No
Hong Kong	Toll-Free	Yes
Indonesia	Toll-Free	Yes
Israel	Toll-Free	Yes

Japan	Toll-Free	Yes
Mexico	Toll-Free	Yes
New Zealand	Toll-Free	Yes
Peru	Toll-Free	Yes
Philippines	Toll-Free	Yes
Romania	Toll-Free	Yes
Slovakia	Toll-Free	Yes
Thailand	Toll-Free	Yes
Uganda	Toll-Free	Yes
United Kingdom	Toll-Free	Yes
United States	Toll-Free	Yes
Venezuela	Toll-Free	Yes

**What is a toll-free number?**



Toll-free numbers are primarily intended for domestic inbound voice calls. It's important to note that although these numbers can make outbound calls within the US and Canada, they do not support international outbound calling.

## **Expanding Reach**

Gridlex is continuously working to extend its services to additional countries, adhering to each country's regulations on the sale and purchase of telephone numbers. We are committed to expanding our availability as swiftly as possible but cannot provide specific timelines for when numbers in new countries will be accessible.