

Sorting labels in a helpdesk system are crucial for maintaining an organized and efficient workflow. It allows users to quickly and easily find and manage information, reducing confusion and errors. Properly sorted labels also improve the overall user experience, making the information more accessible and easier to navigate. By sorting labels, you can streamline workflows, enhance productivity, and ensure everyone is on the same page. We'll demonstrate how to organize and sort labels in Gridlex Zip in this video.



If you need any help with any feature, data migration of your old data, or anything at all, just email [apps@gridlex.com](mailto:apps@gridlex.com) and our team will be here to help you. Remember, that one of **Gridlex's** core values is Customer Success. We want you to be successful.